



ADVANTAGES OF REGISTERING NEW METHODS OF WORK IN THE CIVIL REGISTRY OFFICE

Tillakhodjaeva X.D.

Senior teacher, Department of History of Uzbekistan, Tashkent State Technical University
tkhurshida@bk.ru

ANNOTATION

In this article, we will talk about the history of the process of registering civil cases in the civil registry office in our country, errors and omissions in it to this day, ways to eliminate them and new methods of working in the system to this day. One of the main strategic directions for the development of a modern democratic state in Uzbekistan has become a new way of providing services to citizens - the launch of the "e-government" system. It also talks about the conditions and advantages of this area in many foreign countries (Great Britain, Scotland, Estonia).

Keywords: *Civil Registry Office, e-government, Family Code, safe courier, regulatory documents, State Committee on Statistics*

The procedure of registration of acts of civil status in our republic has involved more than a century up to the present. During this period, several following matters have been carried out: organizing the system, determining its errors - shortcomings and problems and, of course, eliminating them. Of course, all of them have been existed in the life as a result of several years of research, recent adopted and established laws and regulations and working with them. In 1918 the law on the registration of civil status, which adopted in RSFSR, also was obliged to use in Turkestan. After that, it changed into legal action in UzSSR. Until the present what has caused much controversy in the field was to create better amenities for the officialdom and put them into practice. Implementation of the "e-government" system, which is the latest method of providing existed public services for citizens, legal entities and government agencies themselves, has been becoming one of strategic direction of any modern democratic state. Furthermore, the use of information and communication technologies in the provision of the public services, clearly, introducing of "e-government" is recognized as one of the main instrument to optimize this process.

In this sense, the introduction of a new form of registering of civil status acts through the "e-government" system, which is aimed at increasing the efficiency of function of public authorities and simultaneously ensuring basic human and civil rights and freedoms in a high level, as well as the provision of existed public services with using modern information and communication technologies, and the improvement of its legal principles is one of the most crucial issues of this period. As known, registration of civil status acts, particularly, registration of births and marriages is one of the most commonly used types of services. According to the information service of the State statistics committee, the permanent population of Uzbekistan as of January 1, 2017 has composed of 32.121 million people. From January to the end of December 2016, 726.8 thousand children were born in the country. During that same period The Civil Registry Office registered

275,1 thousand marriages. These indicators also show that receiving a birth certificate and registering a marriage are popular and up-to-date service types.

Therefore, optimizing the order of access to these services using the opportunities, created by the “e – government” system, will create new conveniences for citizens. Registration of births and marriages is implemented on the basis of the Family Code of the Republic of Uzbekistan, the Rules of “*Registration of acts of civil status*” approved by the Cabinet of Ministers of the Republic of Uzbekistan No387 Decree, as well as the Instruction “*Of the order of running in the offices of registration of acts of civil status*” and other normative legal documents. According to the Rules of registration of civil status Acts, the registration of the birth of a child is mandatory and must be registered at the Civil Registry Office at the place of birth of the child or at the place of permanent residence of one of the parents.

The birth certificate must be submitted as an oral or a written type within one month after the child’s birth. An application for the birth of a child may be given by a parent or one of them and in some cases by a relative, neighbor or other person authorized by one of the parents, by a medical institution, internal affairs or guardianship and trusteeship official. To register the birth, a medical certificate of the child’s birth, a passport of the parents or their substitutes, a stamped certificate of getting married or an application of indicating paternity or an application of the unmarried mother are submitted.

It is necessary to say that, it is obliged to obey the requirements followed in the civil registration in order to register a marriage. Persons wishing to make a marriage shall be registered by the Civil Registry Office at the place of residence of one of them within a month after the date of addressing with a standard application.

During the accepting the application for registration of marriage, a referral for a medical examination is given in the prescribed manner by the civil registry offices. It is known, in practice in order to obtain a birth certificate or to register a marriage, citizens apply to the Civil Registry Office personally. Although the electronic application system has been established in our republic, this system has not been launched in this field yet. *Article 4 of the current law of the Republic of Uzbekistan ‘On Appeals of Individuals and Legal Entities’ states that “Appeals may be oral, written or electronic”*. An application for asking of the registration of birth to the Civil Registry Office is also one of the types of citizens’ appeals. Therefore, the question arises: *“Although the electronic application system has its own legal basis, why it is impossible to apply to the Civil Registry Office electronically in order to register the birth?”*

It became known in the course of searching for answers to the questions that on the Single interactive state services portal my.gov.uz to register the marriage in the list of civil services in Sergeli district of Tashkent, to register the birth in Sergeli district of Tashkent services for submitting applications to the Civil Registry office (CSO) are also included. It should be noted that civil registry offices in other districts do not have an electronic application service through this portal.

When we conducted Sergeli district Civil registry Office for information, the head of the Sergeli district Civil Registry Office told about unworking system, having not Sergeli district Civil registry Office yet received an electronic application through the my.gov.uz portal. And added that Civil Registry Office was intended to be carried out as an experiment in Sergeli district but has not yet been implemented. It is obvious that there are

enough problems with the practice of electronic applications in the process of registration of acts of civil status. Turning to the practice of developed foreign countries in this regard, it turned out that in several foreign countries through a single interactive portal of public services in the civil registry offices has a system of electronic applications and documents for marriage and birth certificates. In particular, in the UK the system is working effectively and there is an opportunity to apply for a birth certificate through the portal www.gov.uk.

There is also opportunity to have general information about birth registration in the UK through the portal, who can apply, as well as information about birth registry offices. The portal has different rules for registering the birth of children born in Scotland, Northern Ireland, and abroad.

In particular, for children born in a foreign country when filling out an application through the portal, you can get information about making online payment for the service and sending document. Once application is completed and the documents are sent, registration authority will register the birth within 5 working days. If the registering authority needs any information, or if circumstances are found to cast doubt on the accuracy of the documents, the registering authority shall contact the applicant by telephone. The documents will be sent to the applicant through a secure courier service after the birth is registered. A copy of the birth certificate will also be sent along with the documents if the payment for the service has been made. The system allows even the UK citizens abroad to register the birth of their children online.

The electronic system of the birth registration is also perfectly established in Estonia, where an Estonian citizen has the opportunity to use Estonian public services through special ID numbers www.eesti.ee. In addition, there is a legal basis for the system in Estonia. Article 9 of the Law of the Republic of Estonia "on Civil Status Acts" adopted on May 20, 2009 stipulates that applications for registration of civil status acts must be submitted in person or electronic form with digital signature, unless otherwise provided by law. In our mind, when the e-government system ([www.eesti.ee\(Estonia\)](http://www.eesti.ee(Estonia))) is developing, it is time to introduce an electronic system of registration of civil status in our country. Therefore, on the Single interactive state services portal my.gov.uz, it is expedient to first launch a system sending electronic applications and documents to the Civil Registry Offices in all districts of Tashkent and then in regions.

In addition, in case of loss or invalidity of birth certificate and marriage certificate, the portal should provide an opportunity to apply for re-issuance, as well as the ability to make an electronic payment for the use of the service. The implementation of these reforms also provides for the improvement of relevant regulations. In particular, Article 17 of the rules for registration of Civil Status Acts contains provisions on the possibility of electronic application, which should be stated in the following edit: Birth application must be submitted orally or in writing within one month from the date of the birth, as well as electronically through the Single interactive public services portal. Applications submitted in the electronic form are confirmed by the electronic digital signature of the applicant. In order to implement this rule, further improvement of the procedure for using electronic digital signatures is required.

In conclusion, increasing the efficiency and simplification of public services through e-government is one of the important tasks of our state. Another factor in the development of e-government is the introduction of electronic

registration of births and marriages, in particular, the registration of acts of civil status, taking into account the experience of foreign countries.

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